

## SMART COLLECTION & EDISCOVERY

### THE BUSINESS CASE FOR IN-HOUSE EDISCOVERY AND REVIEW

Quickly finding information is critical for productivity, litigation, and compliance. As a direct consequence of the exponentially-growing volume of data, and the multiplication of locations, eDiscovery is growing in importance and complexity. More resources have to be invested in eDiscovery as prices climb and millions of dollars can be spent before cases even go to trial. Traditional eDiscovery is unnecessarily expensive because all potentially-relevant data needs to be copied and sent to be reviewed by an outside counsel, charging at an hourly rate or per megabyte. Apart from the risk of fines and sanctions due to missing, lost, or spoliated data, the true costs of eDiscovery such as the drain on corporate resources, lost productivity, and the expense of outsourcing it, can all directly influence an organization's bottom line.

NetGovern Search, an advanced web-based eDiscovery tool, brings the eDiscovery process in-house to cut down on costs and enable superior investigations. Authorized reviewers can intelligently search unstructured data in-place across all repositories through a single pane of glass. An up-to-date index of all live data can be maintained so it can be searched and culled before collection. eDiscovery and early case assessment are accelerated, minimizing risks of litigation and reducing the time necessary to produce evidence.

### UNDERPINNING AN INFORMATION GOVERNANCE INITIATIVE WITH EDISCOVERY

Organizations may possess every bit of the data requested by the opposing party or needed for evidence, it makes no difference if it can't be found. NetGovern Search ensures organizational information can be leveraged when the time comes to mitigate legal risks. Performing eDiscovery

in-house by involving relevant business units, attorneys, paralegals, and HR, drives cost and IT involvement down. This can save up to 70% of annual expenses related to traditional eDiscovery requests. Insiders understand cases with more ease, and have quicker access to information should data be missing from the previous collections. NetGovern Search relates to information governance in maximizing information value while driving down the cost of finding and retrieving it.

### SINGLE PANE VIEW OF ESI

NetGovern connects to data locations in the cloud or on premise, providing access to live and archived items with all their metadata. The NetGovern connectors index the data once and then continuously crawl it. Information can be found within seconds, wherever it resides. This eliminates the need to search locations or applications separately, reducing the complexity and time spent on investigations. Each case is now only a few hours of work.

### SUPPORTED EDISCOVERY LOCATIONS

**Office 365 and Exchange Online Microsoft Exchange, On-premise, 2007\*, 2010, 2013, 2016 OneDrive Sharepoint Online and On-premise Box, Citrix ShareFile Egnyte Any Windows/SMB File Shares PSTs\* Microfocus Novell Groupwise 6,7,2014, 2016\* Native Archives (GW, NSF)\***

\* The data locations currently need to be imported into NetGovern

## ENHANCING O365 NATIVE CAPABILITIES

O365 offers a search tool for privileged users to perform granular email searches. With Exchange 2016, it is possible to do in-place searches across Exchange, SharePoint, and Skype for Business, but not federated searches on other locations. PST files and mailboxes on older servers are also excluded from these searches. NetGovern Search completes O365 capabilities by enabling federated searches and including scattered dark data repositories in the data sets. Searching is made more accessible as the NetGovern advanced visual query builder requires no special syntax knowledge. Combining O365 and NetGovern also makes it possible for users to perform simultaneous sub-second searches, review, and tag documents in-place for an accrued efficiency during legal proceedings.

## SMART COLLECTION

Traditional eDiscovery tools perform preservation and collection before review and analysis, as they often require that data be uploaded onto their platform to be investigated. NetGovern Search reverses this order and changes the methodology, saving time and resources. Data is processed, reviewed, and analyzed in-place before preservation and collection, ensuring only relevant data will be reviewed and placed under legal hold. Retention needs and collection iterations are minimized.

## EARLIER CASE ASSESSMENT

Searching data in-place, before review and analysis, saves a lot of time. NetGovern Search gives organizations visibility into their data within seconds and reduces the data sets to analyze. Consequently, early case assessment is accelerated. The costs of settling versus the cost of litigation can be weighed sooner than ever.

## COLLABORATIVE CASE MANAGEMENT

NetGovern's intuitive case management system has three roles: the administrator, the case manager, and the case reviewer. The administrator assigns case managers, and gives them access to custodians and repositories, as needed per case. Case managers can create, track, manage, edit, export, and save multiple cases, place user accounts on

hold, and assign case reviewers. The reviewers can view, search, comment, tag, and save cases. Managers and reviewers can collaborate on cases and perform simultaneous searches. Only the administrator has to be in IT, leaving investigation to litigation experts.

## LEGAL HOLD REPOSITORIES

Cases can last years and documents must be captured and preserved in their native state for defensibility reasons. With NetGovern, tamper-proof legal hold repositories can be created to lock live and archived items. Legal hold policies override regular retention and deletion policies, therefore eliminating spoliation risks.

## ADVANCED FILTERING AND SEARCHING

Reviewers can easily locate data with an advanced set of filtering options. Any number of search tabs can be used to conduct multiple filtered searches within a single case. Searches can be performed by filter, keyword, message, or user. They can also be based on custom criteria or by audit information. Additional filters refine search results even further by folder, date, language, item type, and more. Multiple criteria can be combined, and even applied to metadata.

## CUSTOM SEARCH QUERIES

Reviewers can build their own customized search queries and are never limited to default search criteria. These custom search queries are made using exact phrasing, forbidden terms, phonetic or approximate spelling, and more. Different attributes can be combined with Boolean operators, yielding intricate search results.



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